

# PROBLEM SOLVING SKILLS

HCM : 06-07/08/2026

HN : 10-11/08/2026



Do you realize “problem” in you work? The biggest problem would be you don’t know what the “problem” is”.



Are you finding causes for “problem” by “intuition” and “experience”?



Do departments spend a lot of time on arguing the solutions, but finally you can’t agree on the most efficient one?



Do problems reoccur after you have solved it?



## OBJECTIVES

- Enhance awareness of problem and kaizen (continuous improvement) mindset
- Understand logical thinking process, and acquire necessary tools to solve problem.
- Clarify root cause by logical analysis and find solution to prevent problem reoccurring.



## TARGET



Staff



Junior Manager

First-line Manager

Senior Manager

## 2-DAY TRAINING

PROBLEMS ARISING IS NOT THE WORST ... but  
...not solving problem thoroughly and let it reoccur would lead to the worst

### Part 1 : What is problem?

- Definition of problem
- Importance of problem solving

### Part 2 : Process of problem solving

- Step 1: Identify the problem ~ PQCDSEML  
(P: Productivity, Q: Quality, C: Cost, D: Delivery, S: Safety, M: Morale, E: Environment, L: Legal)
- Step 2: Breakdown the problem ~ Pareto, 4W
- Step 3: Set a target ~ SMART
- Step 4: Analyze the root causes ~ 5Why, Fish-bone diagram, Why Tree – MECE, 3Gem, etc.
- Step 5: Develop countermeasure ~ How Tree
- Step 6: Implement countermeasures ~ Gantt chart, 5W1H
- Step 7: Evaluate results and process
- Step 8: Standardize

### Part 3 : Summarizing and setting action plan in the next month

※The above content is subject to change without prior notices

1 The trainer program is specially designed for Japanese businesses, meeting the needs of improving the quality of human resources in the company.

2 The team of Vietnamese instructors is highly skilled and experienced in teaching, with extensive practical experience working in Japanese companies.

3 The training format and environment are dynamic, encouraging active participation, feedback, and discussions from the participants. There are practical topics applied after the course.

## WHY CHOOSE AIMNEXT



AIMNEXT  
Professional Training & Consulting



#### Head office in HCMC:

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Tel : +84 (0)24 6685 0388  
Mail: training-vn@aimnext.com

In charge Ms. Loan Anh (English, Vietnamese)  
Mr. Nagayoshi Tasuku (Japanese)



## TRAINING TIME & VENUE

Ho Chi Minh 06-07/08/2026 (Thu - Fri)  
Time: 8:30 ~ 16:30  
Venue: T floor, Nam Giao Bldg 1,  
261-263 Phan Xich Long, Cau Kieu Ward

Ha Noi 10-11/08/2026 (Mon - Tue)  
Time: 8:30 ~ 16:30  
Venue: 14F, Hapro Building  
11B Cat Linh, O Cho Dua Ward



## TRAINER

Ms. N. H. THO

- 18 years of working experience at Vietnamese and foreign companies, in which nearly 9 years as Manager of Information, Marketing, Contract and Planning Department as well as Internal Training Department.
- Conducted for over 130 seminars for many companies and Universities.
- Expertise areas: soft skills & working skills in a Japanese company, Critical & Logical thinking, Problem solving skill...



## COURSE INFORMATION

- [Language] Vietnamese
- [Fee] 5,800,000 VND/Person  
(Lunch for 2 days, not including VAT)  
With 2 or more participants, discounted 5%;  
With 5 or more participants, discounted 10%  
(Applied separately for training in Ho Chi Minh and in Ha Noi)
- [Method] We applied offline training.
- [Participants] HCM: 28 person – HN: 30 person  
(First-come, first-served basic)
- [Registration] Fill in the attachment “Application form” and send to Aimnext via email: (training-vn@aimnext.com)